Received & Inspected
1'AY 2 4 2010
FCC Mail Room

Federal Communications Commission 445 Twelfth Street SW Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

Video Relay Service allows deaf individuals to communicate by phone in American Sign Language. This lifealtering broadband service is a vital link that connects deaf people to the hearing community.

Ensuring that deaf individuals have access to VRS and encouraging improvements in VRS should be a high priority for you as Chairman and Commissioners of the Federal Communications Commission. The Americans with Disabilities Act requires the FCC to make available to all deaf individuals nationwide "functionally equivalent" communications.

You will soon determine the future of VRS. When you set the VRS rate, you will determine whether America makes progress toward the statutory goals of functional equivalence, nationwide access, and inclusion – or force deaf users to revert to TTY communications. And, you will determine whether VRS fulfills its potential to drive broadband adoption by the deaf, even in the face of disproportionate poverty, disenfranchisement, and isolation.

I was deeply disturbed to see the Commission's recent Public Notice on VRS rates. These proposals will put VRS providers out of business and mean an end to VRS.

You should be increasing the availability and use of VRS, not cutting back. You should adopt a rate that encourages continuing improvements in VRS technology. Recent developments in VRS are a good example of how the service can be improved, such as enhanced 911 services, 10-digit numbering, a larger and better-trained pool of interpreters, and better videophones with an array of enhanced features. Monthly payments for broadband are a big expense for many deaf people, and instead of trying to cut back on VRS, you should be exploring ways to make VRS over broadband more affordable to deaf individuals.

Progress toward functional equivalence will be destroyed if the FCC does not encourage VRS providers to improve VRS and make it more widely available. VRS is a recent and dramatic advancement that benefits those who are deaf, but so much more can be done. It would be tragic if the FCC were to destroy this broadband service that is so vital to the deaf.

Sincerely,		
Signature Del Growbark		Date <u>5-74-70</u>
Name Joel Forward		
Address 1056 w are		
City Norway	State of	ZIP <u>523/8</u>
Email		
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Sincerely, Signature Alam Amagen	
Signature WWW MWSW	Date DTT
Name Sherry Hansen	
Address 503 Ex Des Moines St	
City Brooklyn State IA	zip 5221
Email	
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Sincerely,	
Signature Web Welland	Date 5/14/10
Name <u>Nick Willias</u> Address 223 3rd s+	
City <u>Newharl</u> State <u>t</u> Email <u>Nick 100 &amp; Not Mail con</u>	ZIP
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Sincerely,				
Signature	·		Date _	5-14-10
Name Ben Coffmar				
Address NSOZ W Welsh				
City William storg	State _	Iour	ZIP	52361
Email		_ <del>_</del>		
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Sincerely,	/
Signature Juliaghu	Date 5/14/2010
Name JOHN GALLAGNUT Address 200 MORGAN ST. S.W.	
Address <u>200 Morgan Dr. S.W.</u>	
City CEDAT Rapid State JA.	ZIP <u>52404</u>
Email	
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Sincerely,		
Signature Sandre Road		Date <u>5 · / 4 · / 0</u>
Name Sandra Rood		
Address 179 Knax St S W		
City Codor Repids	StateA	ZIP <u>52404</u>
Email		
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Sincerely,	,
Signature Melus F Barlash	Date 5/14/10
Name Welvin F BARTOSH Address 150 20 ST S PO, BOX 147	
City WAKFORD State JA	ZIP 52351
Email	<u> </u>

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Sincerely, Signature	Rostate	
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Name Dourlene W	Bartash	
Address <u>150 2nd 5+</u>	· <u>.</u> S	
City walford	State	ZIP
Email	·	<u> </u>

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Sincerely, Signature		
Signature \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		Date <u>5 - 14 - 10</u>
Name SAKED MATHEMS		
Address 308 SIEPMAN DRIVE		
City FAIRFAX	State Jour	ZIP 52028
Email MAXAVELIO704@YAL	t∞, com	

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Signature Signature	Date 5/10//2010
Name Travis Umbantak Address 1357 Hillside Dr NW	·
City Cedar Remotes State Town	ZIP 52405

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Sincerely,		
Signature Leveld Elle		Date 5-14-10
Name <u>Gerald Ehlts</u>		<del>_</del>
Address 115 Ist Ave		
City Walford	State <u>Ta</u>	ZIP 52351
Email		

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ty Homesh	ead Hyy 6	State _	JA	ZIP	52736
mail	<u> </u>				

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Signature		Date 5-14-10	
Name Bruce Brow	Λ		
Address 3314 Hwy 6 trail			_
City Homestead	State <u>I</u> a	ZIP <u>52236</u>	_
Email			_

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Sincerely,	
Signature Jun Vector	Date
Name Rynn Derkins	
Address /1308 Southview Pd	
City Fair fay State Io a	ZIP J ddd J
Email A/A	

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Received & Inspected
MAY 2 4 2010

**FCC Mail Room** 

Federal
Communications
Commission
445 Twelfth Street SW
Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

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Sincerely,	b		
Signature Richusd	Tree	Date _	5-15-10
0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
Name Richard Lee			
Address 140 B St. N.E.			
City No Ford	State Lowo	ZIP	52351
Email			

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I urge you to establish a fair and predictable rate for VRS that will encourage VRS providers to invest in improving VRS and reaching more deaf individuals. The law requires it and it is the right thing to do.

Sincerely,		
Signature		Date
Name Brian Blahnik		
Address <u>PO BUX 446</u> City <u>Wulfar d</u>	State Tuila	ZIP 5235/
Email		<del></del>

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Name Pe664 A KLeij			
Address 329 D. Aw			
City Walford	State _	AL	ZIP_52351
Email			
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Honorable Julius Genachowski, Chairman Commissioner Michael J. Copps Commissioner Robert M. McDowell Commissioner Mignon Clyburn Commissioner Meredith Attwell Baker MAY 242010

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Signature Rapy Curicular	
Name Peggy Schneider	
Address 2215 Haven Ct Siv	
City <u>Cedar Rapids</u> State <u>JOLJA</u> Email <u>Peggyann 92548</u> aor. Com	zip 52404
Email <u>Peggyann 925/12 aol. (om</u>	
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Sincerely, A			
Signature Jany Mulheri	· n	Date	May 16, 2010
	_		J
Name Jenny Muherir Address 315 FAVE W.			
city Malford	State Towa	ZIP	52.351
Email Jymulher @ Southslo	ope. Net		
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Sincerely,			
Signature Quit Fin		Date <u>5-/5-/</u>	
Name Ruth Fiser			
Address			
City Marengo	State In	ZIP <u>5230/</u>	
City Marengo Email Truth Fiser Coya	bob com		

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Signature <u>Celled 6 edin</u>		Date <u>5 - 75-70</u>
Name Selbert Fesci Address 1893 H Ave City Marchao Lowa		
Address 1893 H Ave	_ <del></del>	
City Marenso Lowa	State <u>Lowc</u>	ZIP 58301
Email		

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Sincerely,	
Signature Jan	Date 5-15 - 10
Name Bruce Brown	
Address 3314 hung le trail	
City Nonestead State IA	zip <u>52236</u>
Email	
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Sincerely, /	
Signature Due Office	Date <u>4-/4-/0</u>
Name Burnell Go Frieden	
Address 706 Lina St	
City Fairfax State IA	ZIP 5222 L
Email gtr 64 ceoro, Southslupe.	onet
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Sincerely, Signature Dawn Frieden	
Name Dawn Frieden Address 706 Linn St	
City Lair Fax State	IA ZIP 52228
Email	No. of Copies rec'd 0

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Sincerely,	
Signature ferry L. Sufy	
Name Derry Lee Suby	
Address 225/2nd St. South	
City Walford State 19,	ZIP <u>5235/</u>
Email	

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Name Fland 2 Scholle	
City For Lax State The	ZIP 5 225

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Sincerely,		40.
Signature _	- three jale la	Date /// 4/6/0
Name	Bussell Walter	
Address	3308 Ben Is R1	<del>-</del>
City	Moraly State 70	_ ZIP 573/8
Email		

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Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

Video Relay Service allows deaf individuals to communicate by phone in American Sign Language. This lifealtering broadband service is a vital link that connects deaf people to the hearing community.

Ensuring that deaf individuals have access to VRS and encouraging improvements in VRS should be a high priority for you as Chairman and Commissioners of the Federal Communications Commission. The Americans with Disabilities Act requires the FCC to make available to all deaf individuals nationwide "functionally equivalent" communications.

You will soon determine the future of VRS. When you set the VRS rate, you will determine whether America makes progress toward the statutory goals of functional equivalence, nationwide access, and inclusion – or force deaf users to revert to TTY communications. And, you will determine whether VRS fulfills its potential to drive broadband adoption by the deaf, even in the face of disproportionate poverty, disenfranchisement, and isolation.

I was deeply disturbed to see the Commission's recent Public Notice on VRS rates. These proposals will put VRS providers out of business and mean an end to VRS.

You should be increasing the availability and use of VRS, not cutting back. You should adopt a rate that encourages continuing improvements in VRS technology. Recent developments in VRS are a good example of how the service can be improved, such as enhanced 911 services, 10-digit numbering, a larger and better-trained pool of interpreters, and better videophones with an array of enhanced features. Monthly payments for broadband are a big expense for many deaf people, and instead of trying to cut back on VRS, you should be exploring ways to make VRS over broadband more affordable to deaf individuals.

Progress toward functional equivalence will be destroyed if the FCC does not encourage VRS providers to improve VRS and make it more widely available. VRS is a recent and dramatic advancement that benefits those who are deaf, but so much more can be done. It would be tragic if the FCC were to destroy this broadband service that is so vital to the deaf.

Sincerely,	
Signature Gondal, Durger	Date 5 - 14- 3010
Name ROWALL J. BURGER	
Address 635 MAIN ST.	
City FAIR FAX State IA	ZIP 52221
Email	
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FCC Mail Room

Federal
Communications
Commission
445 Twelfth Street SW
Washington, DC 20554

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Sincerely,	
Signature Tobset Simbles	Date 5/15/10
Name Robert Singer	
Address £30 ERUSHA DR.	
City WAYORD State IR	ZIP 52351
Email	

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I urge you to establish a fair and predictable rate for VRS that will encourage VRS providers to invest in improving VRS and reaching more deaf individuals. The law requires it and it is the right thing to do.

Sincerely,		
Signature Holly Ehtts		Date 5 14 10
Name HOLLY 6115		
Address 115 1st Ave West		
Name HOLLY Ents  Address 115 1st Ave West  City Walford	State   OWA	ZIP 502351
Email		

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Sincerely,		
Signature Will January	<u> </u>	Date <u>5 - 14 - 10</u>
Name BIN GRAESSER		
Address G. O BOX 5		
City HOMESTEAD	State <u>Fown</u>	ZIP 52236
Email		<del></del>

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